# South Burlington Public Library
# Strategic Plan 2027-2031

**Vision**: A welcoming civic space that inspires connection, lifelong learning, and well-being for all.
**Mission**: The South Burlington Public Library strengthens the community by providing welcoming spaces, enrichment and learning opportunities, equitable access to resources, and responsive services.

## Pillar: Library Spaces

**Goal**: Provide library spaces that are welcoming, accessible, and inclusive and meet community needs.

**Objectives**:

- Maintain library facilities that support a variety of uses and are welcoming to all community members.
- Assess and adapt library spaces to respond to evolving community needs and City Center growth.

## Pillar: Organizational Alignment and Capacity

**Goal**: Ensure library governance, partner organizations, and staff are aligned to support the library's strategic vision and core services.

**Objectives**:

- Increase collaboration and strategic alignment between the Board of Trustees and the City of South Burlington, the Friends of the Library, the Library Foundation, and the library staff.
- Strengthen organizational capacity by aligning staffing levels with growing service and community needs, supported by sustainable budgeting, staff development, training, and succession planning.
- Foster a positive and diverse workplace culture that encourages innovation and inclusion.

- Ensure library collections and programs remain relevant, accessible, and responsive to community needs and interests.

**Pillar**: **Community Awareness and Engagement**

**Goal**: Grow community involvement, promote library resources, and inspire continuous learning.

**Objectives**:

- Position the library as a trusted and essential civic, cultural, and community hub.
- Increase awareness of library collections, programs, services, resources, and community impact.
- Strengthen engagement with underserved and underrepresented populations.

**Pillar**: **Support for Community Well-Being**

**Goal**: Respond to community needs by connecting patrons to local resources and support systems.

**Objectives**:

- Improve access to community resources for people facing social, economic, digital, or informational barriers.
- Strengthen staff competence and confidence to respond effectively and compassionately to evolving patron needs.